



Services for the Temporary & Sheltered Housing Sectors

Temporary & sheltered housing supports some of the most vulnerable people in society, those that have been living on the streets, have suffered abuse or may require extended support.

Here at MNM we provide repairs & maintenance services to temporary and supported housing clients, each service tailored specifically to the needs of each individual Resident and each of their homes.

Services we offer include:

Call centre to take repair requests

Voids and re-lets

Appointments for repairs

Responsive repairs

24 hour 365 day call out service

Storing and replacement of white goods, such as cookers, fridges and washing machines

Storing and replacement of second hand furniture

Grounds maintenance

Adaptations

Specialist cleans

Plumbing

Gas call outs and CP12's

Repair and installation of boilers and central heating

Commercial boiler maintenance

NICEIC electrical testing and repair

Refurbishment

Redevelopment and extension

Planned investment programmes

Cyclical maintenance programmes

DPC works

Lock changes

As true SME Contractor, MNM provides a relatively unique option to either the larger, national and regional providers or alternatively the smaller, more local builder.

Our organisation's set up consists of employees and culture that truly reflects the communities that we work within. In excess of 20 languages are being spoken by our staff and with BME personnel within our organisation and management structure, MNM are significantly above national averages.

Our Temporary & Supported Housing Clients include:



Genesis - Appointed as their Repairs & Maintenance contractor in 2009 we have been providing Genesis, formerly Pathmeads, with services across North London. Typical services include day to day repairs, void works, gas and electrical servicing, furniture and white goods replacements.



Orchard & Shipman - Appointed in 2011 MNM have been providing Orchard & Shipman with a bespoke repairs service across London over the last year



Centrepoint - Appointed in 2010 MNM are providing a bespoke repairs & maintenance service to Centrepoint, who are a leading supported housing provider, across London. Typical services include day to day repairs, 24hr call out and specialist cleans.



Look Ahead - Appointed in 2010 MNM are providing Look Ahead with repairs & maintenance service as well as carrying out cyclical planned maintenance works across London. Typical services include day to day repairs, 24hr call out, cyclical decoration works and voids.



“ MNM have been providing repairs and maintenance services to Genesis (Formerly Pathmeads Housing Association) for over 10 years. Since the beginning they have delivered a bespoke caring service that has been tailored to our needs but more importantly the needs of our Residents which are varied and extensive. They have grown and adapted with our organisation throughout these years and a I have no hesitation in recommending MNM as a thoroughly reliable SME Service Provider. ”

Karl Clowes
Maintenance Team Manager @ Genesis Housing Association



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